## Measures of Central Tendency

When given a set of numerical data, it is a good idea first to organize the data set in ascending order. This is accomplished by hand as well as in calculator and computer spreadsheet software with a "sort".

Another very useful skill is to summarize the numerical data set with one number, or statistic. There are two general categories of numerical statistics: measures of central tendency and measures of spread or variation. The most common measures of central tendency are the mean, the median, the mode, and the midrange.

Mean: The arithmetic mean is commonly called "the average". The mean is rarely a data value, but it often gives a good idea of the "center" or what is typical in the quantitative data.

In general, finding the arithmetic mean involves three steps:
(1) Calculate the sum of all the data values, symbolized by $\Sigma X$.
(2) Count the number of data values. (We use n for the sample size and N for the population size.)
(3) Divide the sum of all the data values by the number of data values. We typically round to one more decimal place than the values in the data set.

When dealing with complete data sets or entire populations, the notation commonly given is
$\mu=\frac{\Sigma X}{\mathrm{~N}} \quad$ where $\mu$ stands for the population mean, $\Sigma X$ stands for the sum of the data values, and N stands for the number of data values in the population.

When dealing with incomplete data sets or samples from populations, the notation commonly given is

$$
\bar{X}=\frac{\Sigma X}{\mathrm{n}} \quad \text { where } \bar{X} \text { stands for the sample mean, } \Sigma X \text { stands for the sum of the data values, }
$$ and n stands for the number of data values in the sample.

Another common average is the weighted mean or average. This is used when the individual data entries have varying "weights" or "values". The formula for computing a weighted mean is:

$$
\overline{\mathrm{X}}=\frac{\Sigma(\mathrm{w} \cdot \mathrm{x})}{\Sigma \mathrm{w}}
$$

where x stands for the individual data value and w stands for its weight.

One example would be when an instructor figures your overall average in a course. An instructor may choose to assign a different weight to portfolio, projects, quizzes and tests in a course. Two other instances involving weighted averages include (1) the computation of a baseball player's slugging average, computed by dividing a player's total bases (rather than just hits) by their official "at bats", and (2) the computation of a student's grade point average (GPA), computed by dividing their total quality points by their total credits.

Before we discuss another statistic, we need to deal with a problem that can arise with data sets. An outlier is an extreme value (on the high or low end). Often there's a traceable reason for the outlier. One such example of this involves rain gauge readings. It seems that a certain town was giving readings to the weather station that stood out as much higher than other readings in the immediate area. Upon further investigation, it was found that the particular rain gauge in question was "filling up" with water from an automatic sprinkler system. In this case, it would be reasonable to throw out the outlier as a
 false reading for the region.

Another example of an outlier involves a well-known baseball player named Ted Williams. (We'll see his home run statistics later.) He played an outstanding and long career. He set numerous batting records despite missing nearly 5 seasons due to military service and two major injuries. He had a 0.406 average in 1941, earned 2 Triple Crowns, 2 MVPs, 6 batting championships, 18 All-Star games, and a lifetime 0.344 batting average. The "absent years" are given in baseball records, but shouldn't be included in many of his career statistical averages because those were atypical years for his baseball career.

In general, because each data value is involved in the calculation of the mean, outliers affect the mean more than any other measure of central tendency.

## Median:

When there is an outlier in a data set, the median is very often a better measure of the "center" of a data set than the mean.

The median is in the middle of a quantitative data set. It is actually a data value in the case where there are an odd number of values, and it's between two data values when there's an even number of values.

There are 3 major steps for finding the median:
(1) Sort the data set (in ascending or descending order).
(2) Use the formula $\frac{\mathrm{n}+1}{2}$ or $\frac{1}{2}(\mathrm{n}+1)$ to calculate the position of the middle number.
(3) If the result of this calculation is whole, the data value in that position (from either end) is the median. If the result is midway between two whole numbers, use the data values in those two positions and average them to find the median.

A similar way to compute the median is to use the formula $\mathrm{c}=\frac{\mathrm{n}}{2}$ to calculate the position of the middle number. Here, if the result is whole, use the value halfway between the numbers in the c and $\mathrm{c}+1$ positions. If the result is not whole, round c to the nearest whole number and find the value in that position. Either method gives the same result for median. To summarize, sort first, then use one of the two tricks to find the position of the middle number. The median is either a value in the data set (odd $n$ ) or between two data values (even $n$ ).

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## Mode:

The mode of a set of data is the value that occurs most often.
There are two unique things about the mode:

- A set of data could have no mode, one mode, two modes, three modes, or several modes; and
- The mode can be found for both quantitative and qualitative data. For example, if a poll is conducted in which students are asked, "What is your academic major?" or "What is your favorite sport?", the most frequently occurring response is a particular major or a sport, and this major (like "math!") or sport (like "baseball") is the mode.

Midrange:
The midrange of a quantitative data set is midway between the highest (Max) and lowest $\left(\right.$ Min) data values. The formula is: $\quad$ Midrange $=\frac{\text { Min }+ \text { Max }}{2}$.

## Technology Notes:

In a TI graphing calculator, after the data values have been entered into a list, you can calculate 1-variable statistics using the STAT key and CALC menu, and the TI calculator uses this symbol " $\bar{X}$ " for both the population and sample mean, "Med" for the median, and you're on your own for noticing the mode.

The computer spreadsheet software, Microsoft Excel, uses the following commands:
"=AVERAGE(first cell:last cell)" for the population or sample mean,
"=MEDIAN(first cell:last cell)" for the median,
"=MODE(first cell:last cell)" for the mode,
$"=(\operatorname{MAX}($ first cell:last cell $)+\mathrm{MIN}($ first cell:last cell $)) / 2 "$ for the midrange.

## Examples:

(1) The number of consecutive hours a light bulb will last before it burns out is tested. The number of hours for 20 bulbs is shown below. Compute the mean, mode, and median.

| 402 | 405 | 409 | 389 | 456 | 423 | 432 | 441 | 425 | 436 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 421 | 421 | 408 | 411 | 434 | 448 | 392 | 400 | 439 | 430 |



Solutions:
Mean: Divide the total by 20. $\overline{\mathrm{X}}=\frac{\Sigma \mathrm{X}}{\mathrm{n}}=\frac{8,422}{20}=421.1 \mathrm{~h}$
Mode: 421 h (the only value occurring twice)

Median (Don't forget to sort the data first!):
389392400402405408409411421421 • 423425430432434436439441448456
With 20 data values arranged in order, the middle value is the average of the $10^{\text {th }}$ and $11^{\text {th }}$ values. The average of 421 and 423 is clearly 422 hours.
(2) Here are Ted Williams' home run totals by season for 1939-1960. Calculate the mean, median, mode, and midrange (excluding outliers).

| 31 | 23 | 37 | 36 | $0^{*}$ | $0^{*}$ | $0^{*}$ | 38 | 32 | 25 | 43 | 28 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 30 | $1^{* *}$ | $13^{* *}$ | 29 | 28 | 24 | 38 | 26 |  |  | 29 |  |

Note: It's reasonable to toss out the five service year data as outliers. *Active service, WWII **Active service, Korean War

Solutions:
Mean:

$$
\mu=\frac{\Sigma \mathrm{X}}{\mathrm{~N}}=\frac{507}{17} \text { В } 29.8
$$

Median:

| 10 | 23 | 24 | 25 | 26 | 28 | 28 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 30 | 31 | 32 | 36 | 37 | 38 | 38 |



With 17 values arranged in order, the $9^{\text {th }}$ value (from either end) is the middle, or median, value; the median is 29 home runs.

Mode: $\quad$ There are 3 modes for this data set ( 28,29 , and 38 ), each occurring twice.
Midrange: Using the $\min$ (10) and the max (43), we have $\frac{10+43}{2}=26.5$.
(3) The computation of a grade point average (GPA) is a very important example of a weighted average. The formula for calculating GPA is:

$$
\text { GPA }=\frac{\Sigma(\text { credits } \cdot \text { quality points })}{\Sigma \text { credits }}
$$

where an A in a course means 4 quality points, $\mathrm{B}=3, \mathrm{C}=2, \mathrm{D}=1$, and F or $\mathrm{WF}=0$. The grade of W in a course does not count toward a student's GPA both in the credits and quality points areas of the formula (but will affect financial aid!).

Jennifer makes the following grades one semester. Compute her GPA.

| Course | Credits | Grade | Course | Credits | Grade |
| :---: | :---: | :---: | :---: | :---: | :---: |
| MATH 1101 | 3 | A | PHED 1100C | 2 | C |
| ENGL 1101 | 3 | W | ABAC 1000 | 1 | A |
| HIST 2112 | 3 | B | MUSC 1100 | 3 | D |

Solution: Ignore the W grade in ENGL 1101. The sum of the earned credits for the remaining 5 courses is 12 .

$$
\mathrm{GPA}=\frac{3 \cdot 4+3 \cdot 3+2 \cdot 2+1 \cdot 4+3 \cdot 1}{12}=\frac{32}{12} \text { B } 2.67 \text { or } 2.7
$$

Exercises [In general, round the mean to one more decimal place than the given data values.]:

1. Refer to the following cattle weights:

| 748 lb | 485 lb | 807 lb | $1,023 \mathrm{lb}$ | 761 lb |
| :---: | :---: | :---: | :---: | :---: |
| 765 lb | 934 lb | 579 lb | 865 lb | $1,064 \mathrm{lb}$ |

Compute the mean, mode, midrange, and median.
2. On a particularly busy hospital evening, 10 babies are born to 9 happily married couples. (One husband and wife had twins.) The babies' weights are recorded below.

| $8 \mathrm{lb}, 9 \mathrm{oz}$ | $7 \mathrm{lb}, 4 \mathrm{oz}$ | $4 \mathrm{lb}, 5 \mathrm{oz}$ | $5 \mathrm{lb}, 3 \mathrm{oz}$ | $10 \mathrm{lb}, 2 \mathrm{oz}$ |
| :--- | :--- | :--- | :--- | :--- |
| $4 \mathrm{lb}, 1 \mathrm{oz}$ | $7 \mathrm{lb}, 13 \mathrm{oz}$ | $7 \mathrm{lb}, 3 \mathrm{oz}$ | $9 \mathrm{lb}, 10 \mathrm{oz}$ | $8 \mathrm{lb}, 1 \mathrm{oz}$ |

(a) Find the mean, mode, and median.

(b) Decide which of these statistics would give the best prediction for the weight of the next baby born.
3. A policeman records the speeds to the nearest mile per hour of vehicles as they observe 30 minutes of rural highway traffic. P.S. The speed limit is 45 mph .

| 44 | 54 | 50 | 46 | 45 | 49 | 55 | 44 | 42 | 55 | 51 | 52 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 54 | 44 | 60 | 44 | 59 | 41 | 44 | 47 | 51 | 42 | 43 |  |

(a) Calculate the mean, mode, and median of speeds for the drivers.
(b) If you lived in the area and wanted to promote more enforcement of the speed limit, which statistic would you use to argue your case?
4. In an experiment on the effect of a drug on reaction time, a patient is asked to depress a button whenever a light flashes. The reaction time (in milliseconds) for 15 trials is:

| 102 | 135 | 123 | 143 | 134 | 130 | 122 | 123 | 103 | 98 | 93 | 112 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 117 | 105 | 128 |  |  |  |  |  |  |  |  |  |

(a) Compute the mean, median, and mode for these reaction times.
(b) Which of these statistics is most "central" for the data set?
5. (a) Compute the mean, median, and mode for the following new home prices in Tift County.

| $\$ 42,000$ | $\$ 82,000$ | $\$ 100,000$ | $\$ 76,500$ | $\$ 95,000$ |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 67,000$ | $\$ 85,000$ | $\$ 102,500$ | $\$ 115,000$ | $\$ 310,000$ |

(b) Which of these statistics is most "central" for the data set?
6. The values below are record high temperatures in ${ }^{\circ} \mathrm{F}$ for each of the United States (as of August, 2006, Source: U.S. National Climatic Data Center).


| State | Record High ( ${ }^{\circ}$ F) |
| :--- | :---: |
| Alabama | 112 |
| Alaska | 100 |
| Arizona | 128 |
| Arkansas | 120 |
| California | 134 |
| Colorado | 118 |
| Connecticut | 106 |
| Delaware | 110 |
| Florida | 109 |
| Georgia | 112 |
| Hawaii | 100 |
| Idaho | 118 |
| Illinois | 117 |
| Indiana | 116 |
| Iowa | 118 |
| Kansas | 121 |
| Kentucky | 114 |
| Louisiana | 114 |
| Maine | 105 |
| Maryland | 109 |
| Massachusetts | 107 |
| Michigan | 112 |
| Minnesota | 114 |
| Mississippi | 115 |
| Missouri | 118 |
| Montana | 117 |


| State | Record High ${ }^{\circ}{ }^{\circ}$ F) |
| :--- | :---: |
| Nebraska | 118 |
| Nevada | 125 |
| New Hampshire | 106 |
| New Jersey | 110 |
| New Mexico | 122 |
| New York | 108 |
| North Carolina | 110 |
| North Dakota | 121 |
| Ohio | 113 |
| Oklahoma | 120 |
| Oregon | 119 |
| Pennsylvania | 111 |
| Rhode Island | 104 |
| South Carolina | 111 |
| South Dakota | 120 |
| Tennessee | 113 |
| Texas | 120 |
| Utah | 117 |
| Vermont | 105 |
| Virginia | 110 |
| Washington | 118 |
| Wisconsin | 112 |
| West Virginia | 114 |
| Wyoming | 114 |

Compute the median, mode, mean, and midrange for these temperatures.
7. Listed below are measured amounts of lead (in micrograms per cubic centimeter or $\mu \mathrm{g} / \mathrm{cm}^{3}$ ) in the air. The Environmental Protection Agency has established an air quality standard of $1.5 \mu \mathrm{~g} / \mathrm{cm}^{3}$. The measurements were recorded at Building 5 of the World Trade Center site on different days following the destruction caused by the terrorist attacks on September 11, 2001. After the collapse of the 2 World Trade Center buildings, there was considerable concern about air quality. Find the mean and median for this sample of measured levels of lead in the air.

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8. Distinguish which measure of central tendency (mean, median, or mode) would best characterize the given scenario. Explain your reasoning, and compute the statistic.
(a) Employee salaries at A \& B Co.

| $\$ 24,000$ | $\$ 17,500$ | $\$ 21,000$ | $\$ 32,000$ | $\$ 40,000$ |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 27,900$ | $\$ 30,850$ | $\$ 28,400$ | $\$ 26,500$ | $\$ 85,250$ |

(b) Mickey Mantle's home run output (by season)

| 13 | 23 | 21 | 27 | 37 | 52 | 34 | 42 | 31 | 40 | 54 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 30 | 15 | 35 | 19 | 23 | 22 | 18 |  |  |  |  |

(c) Salesperson ordering ladies athletic shoes based on sales figures for the month

$$
6,6 \frac{1}{2}, 5,7,7 \frac{1}{2}, 8 \frac{1}{2}, 8,5 \frac{1}{2}, 6,6,7 \frac{1}{2}, 8,7,5 \frac{1}{2}, 6,5 \frac{1}{2}, 5,7 \frac{1}{2}, 7,9,8 \frac{1}{2}, 7
$$

9. The following words were selected at random from a college catalog. The pages were selected using a random integer function, and the $10^{\text {th }}$ word was selected from each randomly selected page. Compute the mean word length.

| of | are | with | be | Schools | law |
| :---: | :---: | :---: | :---: | :---: | :---: |
| for | Financial | a | Turf | built | or |

10. Consider the following test scores: $86,83,88,95$, ??? .
(a) What is the average of the first four test scores?
(b) What would the fifth test score need to be for the student to earn an A? [Hint: An 89.5 average rounds to a 90 , for an A.]
(c) If the fifth test score is a 70, compute the median before and after this fifth test score.
(d) Which statistic is affected more by this new fifth test score, the mean or the median?
11. A dietician obtains the amounts of sugar (in grams) in a sample of 1 gram from each of 16 different cereals, including Cheerios, Corn Flakes, Fruit Loops, Trix, and 12 other brands. Find the mean of these values. Is this mean likely to be a good estimate of the mean amount of sugar in each gram of cereal consumed by the population of all Americans who eat cereal? Explain.

| 0.03 | 0.24 | 0.30 | 0.47 | 0.43 | 0.07 | 0.47 | 0.13 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 0.44 | 0.39 | 0.48 | 0.17 | 0.13 | 0.09 | 0.45 | 0.43 |

12. Find the mean, mode, median, and midrange for the following reaction times. Each measurement is rounded to the nearest hundredth of a second. Notice the consistency.

| 19 | 20 | 17 | 21 | 21 | 21 | 19 | 18 | 19 | 19 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 17 | 17 | 15 | 17 | 18 | 17 | 18 | 18 | 18 | 17 |

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13. When investigating times required for drive-through service, the following results (in seconds) are obtained (based on data from QSR Drive-Thru Time Study).

| McDonald's: | 287 | 128 | 92 | 267 | 176 | 240 | 192 | 118 | 153 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Jack in the Box: | 190 | 229 | 74 | 377 | 300 | 481 | 428 | 255 | 328 |

Which of the two fast food giants appears to be faster in their customer service? Does the difference appear to be significant?
14. The Aaron/Ruth Problem:

Refer to the career statistics for each player on the next page.
(a) Calculate the batting averages for Hank Aaron and Babe Ruth by season. Round each average to the nearest thousandths place.

$$
\mathrm{AVG}=\frac{\mathrm{H}}{\mathrm{AB}}
$$

(b) Calculate each player's career category averages. (For example, the average number of doubles Hank Aaron hit over his entire career or the average number of home runs Babe Ruth hit over his entire career, etc.)
(c) Based on your calculations, who do you think was the better player, and why?
(d) Compute the slugging averages for Aaron and/or Ruth for any season. Slugging average is an example of a weighted average. Round to the nearest thousandths place.

KEY to abbreviations:
AB : official times at bat $\quad \mathrm{H}$ : number of hits, including 1B, 2B, 3B, HR
1B: singles
3B: triples
RBI: runs batted in
SA: slugging average
SO: strikeouts
FA: fielding average

2B: doubles
HR: home runs
AVG: batting average
BB: bases on balls (walks)
SB: stolen bases
R : runs



